

# Day Care Services Information Leaflet

Small enough to care

## Special Events and Activity Days

Advised according to the event  
For some events non-day care visitors will be asked to make a small contribution towards the cost of the event/activity. Day Care customers will not face additional cost.

## Concessions

Existing Dartington Housing Tenants will receive 10% standard discount. Tenants and residents may also be invited to events/activities or outings at no cost or a small contribution depending on the type of activity. We may also run special days for Dartington Tenants if there is sufficient interest and capacity.

**Dartington Housing Association is an Exempt Charity Registered with the Registrar of Industrial and Provident Societies No 14949**

**Registered Office: Forder Lane House, Dartington, Totnes. TQ9 6HT (England and Wales).**

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Gift Voucher scheme available.

our Quality Assurance Programme and Complaints Procedure.

Dartington Housing Association is a not-for-profit organisation, but we do need to recover the cost of providing services and make a small surplus to re-invest into providing services. Our current pricing structure is shown below.

**Day Care** 10am – 4pm **£25**

Includes two course lunch and all other refreshments during your visit.

**Laundry Service** **£3.75**

Service wash, dry and fold (Usually completed in 3 days)

*Transport will be extra but we will pay half the cost with a maximum charge of £10 per day for the service user. (This is under review as we hope to be able to provide transport for a minimal charge)*

Updated June 2008

## Our Key Objectives

- ▽ help people to maintain their independence by assisting them in caring for themselves; carrying out tasks of daily living, and helping to maintain and improve personal skills;
- ▽ help develop or maintain new skills or hobbies
- ▽ assist in maintaining links with the community and avoid social isolation;
- ▽ Provide carers with an opportunity to have their own space and time by offering relief from the stress of caring, support during any health problems, and time for themselves.

***Forder Lane House seeks to provide day services which aim to respect the rights of people as citizens and to assist in the development of their quality of life by valuing and respecting their privacy, independence, dignity, choice and need for fulfilment.***

The key aims of our day services are to promote independence and provide support for people and their carers in settings appropriate to the individual's circumstances and aspirations.

A day care service is intended to enable a person to remain living in their home and achieve the highest possible quality of life.

- ▽ The opportunity to meet with other people locally in a relaxed, safe, caring environment;
- ▽ Enjoy a hot lunch;
- ▽ The opportunity to have a hot bath, with assistance if required;
- ▽ Help with personal care;
- ▽ The chance to join in with group activities;
- ▽ Learn new skills or hobbies;
- ▽ The occasional trip out.

## Day Services Eligibility Criteria

All service users will be asked to undergo a needs assessment. This is to ensure that the services we provide are suitable for the needs of the individual and that we are able to provide these services, according to customer's needs.

Generally speaking we will be able to provide services to people who:

Wish to interact with other members of the community because they feel isolated;

Wish to give respite to their carers;

And, or

Are unable to carry out one or two personal care or domestic routines;

One or two social support systems and relationships cannot or will not be sustained;

We will also consider people whose needs are higher than those de-

scribed above depending on the resources available at any one time.

All services provided by Dartington Housing Association are covered by